

# Ethics & Compliance Training

**Ethics** — Date to be advised

*Target Audience - Agents & Salesmen*

## Compliance Training

**Anti-Money Laundering/  
Combating the Financing of  
Terrorism** - Dates to be advised

*Target Audience - Compliance and Senior Personnel*

*These Workshops will also be offered in South for Compliance Personnel and Brokers. It will be offered in Tobago for All Staff Members.*

## BSc in Insurance - UWI

*Registration for September term opens between January and March 2013.*

*Registration for January 2014 term opens in Sept/October 2013*

## VISION

To be recognized as the premier Financial Services Education and Training Institution in Trinidad and Tobago and regionally through the provision of effective and relevant education programme for the Industry and the wider public. To be the authorized certification and standards qualification governing body for the financial

## MISSION

The Trinidad and Tobago Insurance Institute advances the knowledge, skills and ethical conduct of the Insurance Industry by providing educational programmes that contribute to the professional development and interaction of students and members.

## TRINIDAD & TOBAGO INSURANCE INSTITUTE

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*Celebrating 60 Years*

TRINIDAD & TOBAGO  
INSURANCE INSTITUTE

EDUCATION & TRAINING  
PROGRAMMES 2013



# 2013 WORKSHOPS

## Junior Level Staff Training

**Fire Insurance, the ATTIC policy and Underwriting**—Jan 2014

*Target Audience - Brokers, Underwriting and Claims Staff*

**Public Liability - Cover and Risk Factors**—May 2013

*Target Audience - Brokers, Underwriting and Claims Staff*

**Understanding Workmen's Compensation**— Aug 2013

*Target Audience - Brokers, Underwriting and Claims Staff*

**Introduction to Motor Insurance**— Oct 2013

*Target Audience - Brokers, Agents, Underwriting and Claims Staff*



## Junior & Mid Level Staff Training

**Grieving Customers - Helping Employees Empathise and Work with Grieving Customers**—June 2013

*Target Audience - Brokers, Agents, Underwriting and Claims Staff*

**Motor Insurance— Getting it Right**  
Common misinterpretations made by insurance personnel  
- June 2013

*Target Audience - Brokers, Agents, Underwriting and Claims Staff*

**Introduction to Marine Insurance**  
- Date to be advised

*Target Audience - Brokers, Agents, Underwriting and Claims Staff*

## Mid - Senior Level Staff Training

**Disaster Management**—Feb 2013

*Target Audience: Claims Personnel and Brokers*

**Bonds and Construction All Risk**— July 2013

*Target Audience - Brokers, Underwriting and Claims Staff*

**Understanding Serious Personal Injury**— August 2013

*Target Audience - Claims Personnel and Adjusters*

**Directors and Officers Liability**

*Target Audience - Underwriting and Claims staff, Brokers, Banks and Financial Institutions*

**Managing Conflicts of Interest**—  
Date to be advised

*Target Audience - Managers, Compliance Officers*